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Information Technology

Extension IT Tech Tips - February 2024

Welcome to the February Tech Tips. Here are a few new tips. If you have any feedback on the newsletter, feel free to reach out to me at dchorn@illinois.edu.
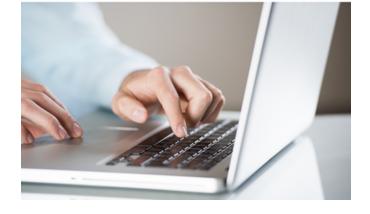

Guest WiFi

For the last few years the guest network used in Extension offices (UIE-GUEST) has had the password disabled allowing anyone to use the network.

Beginning March 1, 2024, the network will be set so that a password will be required. The new password will be GOILLINI (all uppercase letters).

Some offices have had the UIE-GUEST network disabled. This change will re-enable the network. If it is important to have the network disabled in your office, please submit a ticket to Extensionit-help@illinois.edu

Remote/Hybrid Workers

With the new Flexible Work options beginning, Extension IT just wanted to share a reminder to help keep your computer software up to date.

If you are working 100% remote, please connect using the Cisco AnyConnect software for a couple of hours each week. It is likely you are already doing so in order to use your shared drive. Connecting to the VPN connects your computer to the Campus network and allows our update servers to keep your Windows and other software up to date.

If you are working hybrid, meaning you are in an Extension office at least one day per week, the time you are in the office will allow you to connect to the servers and keep software up to date.

Run Virus Scan on your computer

All Extension computers have software installed to help check for viruses as well as report to the campus server if malware is potentially detected. If at any time you feel you may have been exposed to malware and would like to run the scan you can do so without needing IT.

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Windows 10

- Right click in an empty area of your desktop

- Select Crowdstrike Falcon malware scan
- Choose to scan the System Drive

Windows 11

- Right click in an empty area of your desktop
- Select Show More Options
- Select Crowdstrike Falcon malware scan
- Choose to scan the System Drive

If you have any questions about running the scan or would feel more comfortable having IT assist, please feel free to contact us at ExtensionIT-help@illinois.edu .

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