ILLINOIS EXTENSION WEBSITE USER MANUAL

March 2021 | For the newest version of this manual, visit go.illinois.edu/WebsiteManual



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How to Use this Manual

Welcome to the University of Illinois Extension website manual. This manual has step-by-step instructions unit and team staff need to maintain their websites. The guide starts with the homepage and walks through each of the main subpages. The How to Manage Content section of this manual covers other elements.

This manual will be updated periodically. To access the most recent version, visit <u>go.illinois.edu/WebsiteManual</u>. If you have any questions after using this manual or need additional support, contact your unit communicator. If you don't have a unit communicator, submit a request for support at <u>go.illinois.edu/MarketingRequest</u>. Submit suggestions to the authors listed below.

Contributors

Authors: Samantha Koon, Judy Mae Bingman, Emily Steele, Liz Smith. **Reviewers**: Anita Wilkinson, Laura Crider.

Additional Resources

The Extension CommIT website is updated regularly with best practices, guides, and tools. A full listing of resources is available there at <u>extension.illinois.edu/commit/communications</u>.

The following trainings and resources are particularly relevant for website administrators and users:

- Staff Biographies: extension.illinois.edu/commit/creating-your-online-biography
- Building Strong Website Event Listings: <u>extension.illinois.edu/commit/building-strong-website-event-listings</u>
- Copyright, Attribution, and Fair Use: <u>extension.illinois.edu/commit/copyright-attribution-and-fair-use</u>
- Press Releases and Media Relations: <u>extension.illinois.edu/commit/press-releases-and-media-relations</u>
- SEO Search Engine Optimization Tips: <u>extension.illinois.edu/commit/seo</u>
- Website Analytics: <u>extension.illinois.edu/commit/website-analytics</u>
- Website Keywords: extension.illinois.edu/commit/website-keywords

Video Tutorials

- How to add a PDF
- How to approve shared content
- <u>How to create an event</u>
- How to remove text formatting
- How to tag content with keywords

Website Image Sizes Homepage Banner

Image Size: 1400x400 pixels Image types: png, gif, jpg, jpeg, File size limit: 10MB

Information Slider

Size: 200x300 pixels Image types: png, gif, jpg, jpeg File size limit: 24 MB

Event

Image Size: 1920x1080 pixels, or 1024x512 pixels **Image types**: png, gif, jpg, jpeg **File size limit:** 10 MB

Blogs

Image size: 730x400 pixels **Image type**: png, gif, jpg, jpeg **File size limit**: 24 MB

Staff Bios

Image size: 140x200 pixels **Image type**: png, gif, jpg, jpeg **File size limit**: 24 MB

Quick Link Section

Image size: larger than 200x200 pixels **Image type**: png, gif, jpg, jpeg **File size limit**: 24 MB

Key Terminology

Drupal: The platform the website it built upon.

Group: Website content is organized by groups. Each unit, standalone program area, and blog is a group. The state website is the global group.

Node: Drupal's term for a page on the website.

Sections: Sections, sometimes called blocks, contain and display a variety of information and are the elements used to build a page. Sections can be used in a variety of ways and provide a range of options for displaying content.

Examples: Tabbed Section, Information Slider, Side-by-Side, etc.

Alternative Text (Alt Text): These are descriptions of an image that are read aloud by Assistive Devices, such as screen readers, for visually-impaired users. Alternative Text should be descriptive but succinct. Alt Text can also assist search engines, such as Google, in understanding image content to improve delivery of search results, so make sure text is keyword rich. More information about Alt Text is available in the Search Engine Optimization webinar is available at <u>extension.illinois.edu/commit/seo</u>.

Keywords: The keywords at the bottom of news releases, events, staff bios, and blogs help categorize similar content within the Extension website. They also assist search engines. Keywords may be selected from a prepopulated list, which is available at <u>extension.illinois.edu/commit/website-keywords</u>. Use at least one keyword. More keywords, 2-6, are better. Use both general and specific keywords.

Example: For a media release about an event for local farmers on growing specialty crops, you could use: Agriculture, crops, local foods small farms, small farms, farm business management, commercial agriculture.

Shared Content: The state website and units are able to share events and media releases with other unit websites. The recipient of the share must accept the shared content on their own site before it shows up.

Examples: The state communications team creates a news release for a statewide webinar that is shared to all Extension units who can add that release to their own site. A local unit shares a regional event listing with a neighboring unit.

View: A View is a method of presenting a piece of content on the website. We use Views to make one piece of content appear in two different places on the same site.

Example: Calendar of events. We use one View to display a short list of events on the unit homepage and then we use a second View to display a longer list of events on the full Events page.

Logging Into the Website

Users need to log in to the website to update a blog, add a media release or event, or to make any changes. Initial website access for staff requires a permission request from a county director or program leader to the Communications Team.

First Time Log In: Once you have completed website training and have access, you will be able to log on to the back end of the website.

- 1. In your browser, go to extension.illinois.edu.
- 2. Scroll to the bottom of the screen and click Staff Login.



- 3. You will be taken to an Illinois login screen.
- 4. Log in using your NetID, password, and two-factor authentication.
- 5. A menu with an Edit option should now appear on your website.

If you are a frequent user of the web manager, you may not need to log in every time.

Unit Homepage

Layout

The homepage for field units follows a template designed to highlight key pieces of information website visitors are likely to be looking for. Unless previously discussed with the Extension Communications Team, all unit homepages must follow this general page layout. Each section can be customized to highlight local resources and events.

There are four main segments of the homepage template.

- **1. Banner Section**: This content section is at the top of the homepage and is the first thing users see. Use the banner section strategically. As staff time allows, image and text updates can happen monthly or seasonally, or it can be left generic for long-standing use.
- **2. Information Slider Section**: This section can be used to highlight additional events or trending topics. This is a great place to showcase seasonal resources or to highlight quick information for your audience to easily find.
- **3.** Side-By-Side Section: This section is pre-programmed to display five upcoming events and five news releases. These are all specific to your unit.
- **4. Local Program Categories:** These boxes highlight the program areas the unit director and staff have chosen to showcase on their local website. These items may be edited only with assistance from the Extension Web Team.

Example Layout for Unit Homepage



The Make a Gift button directs users to a page where donations can be directed to local programs. This page cannot be edited by units. If a change is needed, submit a request to the web development team.

Editing the Homepage



1. To make changes to any of the elements on the unit homepage, you must be on the homepage.

- 2. Select Group Content.
- 3. From the list provided, locate the page with **Homepage** in the title. From here, there are two ways to access the homepage.

3A: Select Edit node to the right. OR

TITLE	CONTENT TYPE	STATUS	UPDATED •	OPERATIONS
Fulton, Mason, Peoria and Tazewell Homepage	Basic page	Published	02/19/2021 - 11:14	Edit node
Commercial Agriculture	Basic page	Published	02/19/2021 - 10:02	Edit node
Staff	Basic page	Published	02/18/2021 - 11:32	Edit node
Tara Heath	Staff	Published	02/18/2021 - 11:29	Edit node

3B: Click on the "County Homepage" title text to edit it. Select the Edit link to begin editing this page.



Banner Section

This design element is the first thing people see when they land on your homepage. It great way to feature a generic longstanding welcome note about what your unit is about or draw attention to an event, deadline, resource, or program that you would like to feature prominently. If featuring unique content, it should be changed regularly. Banners are rarely used outside the homepage.

Note: There is a drop down menu at the top of the page titled Banner Image. This is not the banner section. Do not use this.

- **1. Banner Title**: Enter up to 255 characters of text, but 40-50 characters is recommended.
- **2. Banner Copy**: Enter up to 255 characters of text. The banner image height will automatically adjust depending on the length of the text.

Call to Action

The banner call to action should be a clear step that you want site visitors to take. You must have at least one, but you should not have more than three.

- **3. Call to Action URL:** Where the user will be directed to if they click on the button. This is typically another unit page. Example: About page, events page, impact report, etc.
- 4. Call to Action Link Text: Use strong verbs to compel your visitors to click. Good word choices include *Learn*, *Download*, *Register*, *Read*, *and Share*. Suggested phrases: *Learn More*, *Get Involved*, *Let's Get Started*.

Banner Background Image

This section is the picture displayed behind the banner. Use a strong photograph without any graphic elements. Much of the photo is covered by a dark blue overlay, so choose photos carefully based on what

will be seen.

Image size: 1400x400 pixels Image types: png, gif, jpg, jpeg File size limit: 10MB

- 1. Select Remove to delete a previous banner image.
- 2. Select **Choose File** and navigate to the folder where your photo is located. Select it.
- 3. Complete the required Alternative Text field.

Refer to Key Terms for more about Alt Text

- 4. Select Save
- 5. Review your edits, make changes as needed.

SEG	CTION
4	Banner
•	
	Banner Title
	2019 Guide to Local Food in Illinois
	Maxlength: 255
	Used: 36
	Remaining: 219
	Banner Copy
	Explore the 2019 guide to the freshest produce, meat, and cheeses available a
	Maxlength: 255
	Used: 172
	Remaining: 83

Title *	
Homepage	
Hide Page Title	
Yes 🔻	
Only use for unit homepages.	
Banner kmage	
- None -	
SECTION	
SECTION Banner	
🕂 Banner	
Banner Banner Title	
Banner Banner Title Illinois Extension Forestry	

URL			
#			(
Start typing the front page	f content to select	it. You can also enter a	n interna
Link text			

Choose File No	file chosen
One file only.	
10 MB limit.	
Allowed types: png	g gif jpg jpeg.



Information Slider Section

This section allows you to display 3-12 pieces of content that provides a compelling user experience in a small space. You will need a title, image, link, and descriptive text for each slide. Information Sliders are used on the homepage and subpages.

Rotating: A slider with 5-12 slides will appear with directional arrows that when clicked will move slides.

Stationary: A slider with 3-4 slides does not have directional arrows. Several can be stacked to display more content at once.

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Refer to How to Manage Content section of this guide for more on Information Sliders

1. Section Title: Do not change the title on the homepage slider. For sliders on subpages, you can leave this field blank or add 2-3 words that display centered and capitalized.

Slider Images

Photos or graphics without text or with a 2-3 word text overlay are preferred. Select strong visuals that look cohesive (same font, matching colors) when displayed together. Circular slider images can be used on subpages, but not unit homepages. Refer to the How to Manage Content section of this guide for more information on circular vs. rectangular images. It is

extremely important that ALL slider images have the exact same dimensions.

Image size: 200x300 pixels Image types: png, gif, jpg, jpeg File size limit: 24 MB

- 2. Slide Image: Hit Remove to clear out an existing image. Select Choose File to upload a new image.
- 3. Alternative Text: Write a description of the image.



4. Slide Title: Limited to 155 characters. Keep titles short so they display on one line so the text in the slider lines up.
Slide Text: Limited to 255 characters. Keep word counts on all slides similar so they line up neatly.
Slide Link: Add the URL the user will be directed to.

To Add/Remove Sliders

- To Add: At the bottom of the information slider section, select Add Information Slider Slide.
- To delete: Select Remove in the upper right of the slide. Confirm removal.

Rotating Information Slider with a Section Title



Stationary Information Slider without a Section Title



🕂 Information Slider	
Section Title	
Upcoming Events and News	

IDES	
Information Slider Slide	
Slide Image	_
OFFICE CLOSED	Alternative text *
WEDNESDAY, MAY 22, 2019	Office closed May 22, 2019
	Short description of the image used by screen readers and displ
All-Staff Training Day	Gffice Closed.png (15.3 KB) Remove
Slide Title * Office Closure	
Slide Text	
The Extension offices will be c	losed all-staff training event. We will open on TI
Slide Link	
#	0

Add Information Slider Slide	
Background Color	
White 🔻	
Section Styles	
– None – 🛛 🔻	
Information Slider Slide Image	Remove
	to display link text only.

Side-by-Side Section

A side-by-side section uses two columns to clearly organize information in a condensed and concise manner. Each column is a "view" or type of content such as blogs, news releases, or events that points visitors to a page with more of that content.

Side by sides are used on unit homepages to feature events and news releases. Do not change the homepage sideby-side. Side-by-sides can be added to subpages as needed.

Events: The next five events for the unit will be displayed automatically and link to the full listing. At the bottom of the column, click "More Events" to see a full list of unit events.

News releases: The five most recent news releases for the unit will display automatically and link to the full listing. At the bottom of the column, click on "More News Releases" to see a full list of unit news.

Events	News Releases
February 23, 2021 - February 25, 2021	February 22, 2021
Midwest Cover Crops Council Virtual Conference	Keep houseplants happy with simple solutions
Online	February 17, 2021
February 23, 2021	Summer 4-H conference lets teens virtually explore potential careers
Certified Livestock Managers Training: Informational Meeting Online	February 17, 2021 Fulton County 4-H offers college scholarships
Growing Great Vegetables: Warm Season Vegetables Online	February 17, 2021
Fulton-Mason-Peoria-Tazewell 4-H Spark Camp - Up Cycle T-shirts Online	4-H Shooting Sports to hold spring session February 17, 2021
February 25, 2021	Fulton 4-H barrow tattooing and weigh-ins
Cucurbit Insect Pests: Stateline Fuit and Vegetable Growers	More News Releases
Conference	
Online	

About Us

This section of your site should introduce visitors to University of Illinois Extension and specifically, your unit. The Extension Communications Team has provided suggested content for this section.

The standard pages in this section include: About Us (landing page), Staff, Careers, Reports, Extension Council.

Some units have also added their associated foundation to this section. If you need a foundation page added, submit a request to <u>go.illinois.edu/MarketingRequest</u>.

About Us: Landing Page

This page should help site visitors better understand Illinois Extension and the work your unit does. If you choose to replace the suggested language provided by the Extension Communications team on this page, please ensure that the content is thorough.



About Us: Staff Page

Local staff are responsible for maintaining and adding staff listings in the directory. New staff are not automatically added or removed.

All staff members should also complete a bio and have it uploaded by a local staff person to their directory listing, available at extension.illinois.edu/staff/first-lastname. Example: extension.illinois.edu/staff/ken-johnson.

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For more information on writing staff bios, refer to the training at <u>extension.illinois.edu/commit/</u> <u>creating-your-online-biography</u>

Add a Staff Member to the Directory

- 1. Select Edit on the Staff page in the About section
- 2. Scroll to the bottom of the list to a blank field. If there is not a blank field, select **Add another item**.
- 3. Type the last name of the new staff member. The full name should appear.
- 4. Select the desired name.
- 5. If the name of the person doesn't appear as an option, send an email to ExtensionIT-Help@illinois.edu.
- 6. After you have added the staff member, use the crossbar to the left of the name to drag the field to the desired location. The Unit Director is listed first and remaining staff are listed alphabetically by last name.
- 7. Select **Save** at the bottom of the page.

Remove a Staff Member

- 1. Navigate to the Staff page in the About Us section.
- 2. Select the **Edit** tab.

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- 3. Locate the desired staff member in the list of staff. Select and delete the text.
- 4. Leave the empty box, the system will delete empty staff directory boxes when you save the page.
- 5. Select **Save** at the bottom of the page.

Refer to How to Manage Content section of this guide for more on staff bios and staff listings on local pages.



Ginger Boas

Serving Champaign, Ford, Iroquois and Vermilion Counties County Extension Director

gboas@illinois.edu 217-333-7672



Business Manager rsbarton@illinois.edu 217-333-7672



Chelsey Byers

Serving Champaign, Ford, Iroquois and Vermilion Counties

Extension Educator, Family Life clbyers@illinois.edu 217-333-7672



\$	Linda Ricker (14852)	
4	Stanley (Jay) Solomon (14037)	
+	Laurencia Hubbard (14915)	
\$	smit	
A Secti Stra Back	Marilyn Smith Jennifer Smith Cynthia Smith	

Linda Ricker (14852)	0
Stanley (Jay) Solomon (14037)	0
Laurencia Hubbard (14915)	0
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About Us: Careers Page

Share current openings and highlight benefits of working for Illinois Extension on this page. The Communications team has provided some language for this page. You are welcome to modify it to suit your needs.

Units are not required to update this page with local openings, but it is strongly encouraged. Use this page to link to a job listing and house any additional materials for prospective candidates. Videos, handouts, and other materials might help candidates get excited about employment with Illinois Extension.

Careers

University of Illinois Extension is a statewide network of professionals dedicated to creating local community impact and statewide transformation. We do this by translating research and knowledge into practical programs for Illinois residents. Our programs target youth and adults, individuals and families, as well as business owners and community leaders.

Our staffing needs are diverse, but we often have openings for those with an interest in education, agriculture, environmental stewardship, foods and nutrition, and community development. And we are always on the lookout for those individuals gifted in office administration, program planning, IT, and communications!

To view all openings for Illinois Extension, visit the University of Illinois Academic Job Board.

Updating the Careers Page

To list current openings, do not post PDF or Word files with the job description. Illinois Human Resources requires all locally listed job postings point to their job board.

- 1. Navigate to the Careers page on your unit website.
- 2. Select the Edit tab.
- 3. Modify the text in the Basic Text box.
- 4. List the job title, the date the search closes, and then embed a link it to the University of Illinois Job Board in the text Learn More. The main link is <u>https://jobs.illinois.edu</u>.
- 5. Remove the job posting from the page once the position has closed.



About Us: Reports Page

Upload annual Impact Reports and any other reports you would like to make publicly available to this page.



Refer to How to Manage Content section of this guide for instructions on uploading a PDF.

Impact Reports

Every year, the Extension office produces a report with details on its programs, outreach, clients awards and community partners for the past year in DeWitt, Macon and Piatt Counties.

You will find information showing the impact our programs have on Central Illinois. Our programming reaches audiences of all ages and addresses a wide variety of community needs, from food safety education to youth STEM experiential learning.

Reports

- 2019 Impact Report
- 2018 Impact Report
- 2017 Impact Report
- 2016 Impact Report

ABOUT US

Staff

Careers

Reports

Extension Council

About Us: Extension Council Page

Post information about and for your council members on this page. Check the latest Civil Rights Manual for council public information requirements.

This might include:

- Purpose of the Extension Council
- Council members
- · Volunteer job descriptions
- Minutes of past meetings
- Schedule and agendas of upcoming meetings

Council Documents

The Unit 1 Extension Council meets in April, July, October and December.

- Extension Council Informational Flier (pdf)
- Extension Council Job Description (pdf)
- Extension Council Members Unit 1 (pdf)

Minutes and Agendas

- Agenda April 4, 2019 Extension Council (pdf)
- Minutes 2017.10.16 Unit 1 Extension Council Meeting (pdf)
- Minutes 2016.12.14 Unit 1 Extension Council Meeting (pdf)
- <u>Minutes 2016.07.21 Unit 1 Extension Council Meeting (pdf)</u>
 Minutes 2016.05 00 Unit 4 Extension Council Meeting (pdf)
- <u>Minutes 2016.05.09 Unit 1 Extension Council Meeting (pdf)</u>
 Minutes 2015.08.31 Unit 1 Extension Council Meeting (pdf)
- Minutes 2015.05.15 Unit 1 Extension Council Meeting (pdf)
- Minutes 2013.03.13 Onit 1 Extension Council Meeting (par)

Programs We Offer

This section shows preselected Program Categories offered in your unit. Each of the tiles links to the local program landing page, where you can feature local and state program content.

The displayed programs have been approved by the unit director based on what they think local audiences will find most relevant and useful. This section should not be changed by the unit. To add or remove a program category, submit an IT request to <u>extensionIT-help@illinois.edu</u>.

Once a program area is activated, it will become visible in several places:

- At the bottom of the unit homepage
- On the Programs We Offer landing page
- In the navigation menu for the Programs We Offer section



Program Area Landing Pages

Each program area that has been activated will get its own landing page where units can make general announcements about local programs as well as highlight statewide program resources.

Units may request subpages to be built that fall under that program area to feature local programs and content. All pages must be associated with a program area.



Changing the Content on Program Area Landing Pages Section Overview

Introductory language was drafted for each program area landing page when the website was built. The narrative provides an overview and helps establish our expertise.

1	

To update the program area description, refer to the How to Manage Content section of this guide for instructions on Editing a Basic Text box.

Featured Resources

Include information you wish to highlight in the featured resources Information Slider. To update this, refer to the **Updating an Information Slider** instructions in the home page section of this guide.

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To update the featured resources, refer to the Information Slider Section in the home page section of this guide for instructions.

Adding a Local Program Page

Units that want to create additional pages for events, activities, and resources that are locally specific need to submit a marketing request at go.illinois.edu/marketingrequest.

Example: A common local page is a county 4-H program. A local page for county 4-H Shows is not allowed.



For information on building a newly created page, refer to the Page Elements and How to Manage Content sections of this guide.

Embryology in the Classroom

This course is designed to provide elementary and high school teachers with knowledge on the chicken's egg, its importance to man, and its role in reproduction of the species.

Course content will be oriented to train teachers to conduct classroom incubation and embryonic development projects.

Detailed information on the stages of embryonic development and the preservation of embryos will be included. Instructional methods will include lectures, discussions, demonstrations, and visual aids, Suggestions on how to use classroom incubation and embryonic development projects to enhance programs in science, language arts, mathematics, social studies, and art will be offered. This hands-on project is designed to give your students the opportunity to hatch chicks in their own classroom.

During the 21-day incubation period, students learn to prepare eggs, set up an incubator, record progress, turn eggs, and test eggs for fertility.

Tazewell County 4-H and Peoria County 4-H have annual Embryology in the Classroom programs with set dates and trainings. Fulton and Mason 4-H have incubators that can be checked out.

ONLINE RESOURCES



Embryology in the Classroom Online

Throughout the 21 day incubation process local

in the description secti

Album With Fun Facts

Extension staff will be adding

photos with embryology facts



PennState Embryology in the Classroom

This Web site was developed to support the "Embryology In The Classroom" curriculum.

Educators will find it extremely

teaching embryology in the

helpful as a reso



American Poultry Association

Poultry comes in all sizes, shapes, colors and personalities. There are nearly 400 breeds and varieties of poultry that offer something for young and old alike

The Ohio Poultry Association and the Ohio Soybean Council team up to present an inside look at the history and importance of the egg industry in Ohio.

PROGRAMS WE OFFER

4-H Youth Development 4-H in Fulton County 4-H in Mason County 4-H in Peoria County 4-H in Tazewell County Teens as Teachers Program 4-H Shows & County Fairs Embryology in the Classro Professional Development Commercial Agriculture Community & Economic Development Energy & Environment Hortlculture > Leadership & Local Government Local Foods & Small Farms Nutrition & Wellness > STEM (Science, Technology, Engineering & Mathematics)

Schools Online

The Egg - Ohio's Perfect Food Video

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Events

The Events page is one of your best assets. This page is a full calendar of events created by the unit or shared to the unit's page. Spotlight upcoming events such as 4-H club meetings, volunteer trainings, webinars, tours, and programs.

Local events also show up on the state Extension website homepage and events page so it is important each unit follows required formatting rules so all our events appear consistent.



Before adding an event, refer to the best practices guide on the <u>CommIT website</u> at <u>extension.illinois.edu/commit/</u> <u>building-strong-website-event-listings</u> for instructions on formatting a high quality website event.

Adding an Event

- 1. Go to your unit homepage and select Group Content.
- 2. Click Add new content.
- 3. Select **Event** from the list of options.
- 4. Event Name: This is a required field. The recommended length is 5-8 words. Use title case and include the county name. Examples: Edgar County 4-H Cloverbud Meeting, PSEP Test in Pope County.
- **5. Event Image**. This is optional, but strongly encouraged. Images should not include the Extension logo. Program logos, such as 4-H or Master Gardener are allowed. Click **Choose File** to find and upload the image. Add Alt Text.

Image size: 1920x1080 pixels, or 1024x512 pixels Image types: png, gif, jpg, jpeg File size limit: 10 MB



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Refer to Key Terms for more about Alt Text

6. Body: Enter a description of the event. If text is pasted in, you MUST highlight the text and select the Remove Format (Tx) button in the toolbar. The prompt asking if you'd like to remove formatting does not currently work.

Watch a short video on How to Strip Formatting at
uofi.box.com/s/g5p2nvmbclu907jf7j5c27tq873bofc

7. Location: Enter "Online" if a virtual event. If in person, enter the complete address of the event location. If the event is at a specific location, such as a Farm Bureau office or the County Extension office, include that in the address.



Event Image	
-	No file chosen
	r event to be spotlighted on the homepage, you must have a high quality photo.
One file only. MB limit.	
	png gif jpg jpeg.
	e larger than 800x800 pixels.
Body (Edit sur	imary)
Heading / Pa	agraph - ☵ ☵ ☷ ☶ ৼ 표 = = 🖬 າາ ☶ 9 🗊 🖻 Source 🔀 🐟 →
	agraph - II II II II II II II II II

ocation			
	tion images (dat	▼ ta-caption="Text"), but al: site may be used in 	so videos, blockquotes, and so on • tags.
County			
			0

Adding an Event cont.

- 8. County: This is an optional field. If it is a virtual event open to anyone or a broad in-person event that extends beyond county borders, don't add the county. If it is a county specific event, add the full county: Fulton County. Examples: Native Landscape Design Workshop, Effingham County Private Pesticide Applicator Testing Only.
- **9. Event Date(s)**: List the Start and End Dates for the event. If it is a single day event, enter the same date for both. Refer to the best practices guide for details on multi-day events.
 - The event best practices guide is on the <u>CommIT website</u> at <u>extension.illinois.edu/commit/building-strong-website-event-listings</u>
- **10. Event Time**: Enter the starting time and estimated end time. Include AM and PM. Include CT for virtual events. Example: 9-10 AM CT.
- 11. Event Fee: Leave blank if free. Example: \$10.
- 12. **Related Link:** Use this section to share the registration URL and/or any other relevant links your users will need. If your event requires a registration, the first link should be the URL for the registration page. Link text should read "Register".
- 13. Share with Group: This function allows you to share your event on the event calendar with up to four neighboring units. Select the units and notify them of the share. If you need to share the event with more than four other units, the event is considered of regional or statewide interest. Before creating the event, contact the Communications Team at <u>go.illinois.edu/marketingrequest</u> for support.
- 14. Keywords: Tag your events with 2-6 appropriate keywords.
- 15. Program Areas: Select at least one program area.
- 16. Change Save As status to Published.
- 17. Click Save.
- 18. Review your the event. Select **Edit** to make changes as needed.



For information on approving shared events, refer to the How to Manage Content section of this guide.

EVENT DATE(S Start date *	
mm / dd / yyyy	
End date *	
mm/dd/yyyy	
If event takes pla	ce on the same day, please enter the date in both the start and end da
lf event takes pla	ce on the same day, please enter the date in both the start and end da
vent Time Text format Bas	

URL Start typing the title of a piece of content to select it. You can also enter an internal path the front page.	
±	
	n such as <i>/node/</i>
Link text	

÷	Gardening (613)	
÷	Urban gardening (231)	
÷	Vegetable gardening (614)	
÷	Horticulture (140)	

Volunteer

This page has been built using state approved language. The page is built with featured sections. Be cautious when adjusting content as the goal of this page is to introduce and entice potential volunteers to our volunteer options and not overwhelm them with information. It links to local unit program pages which should include volunteer information.



Updating Photos

The provided photos can be updated with local photos of volunteers. Photos need to be circular.

Image size: 200x200 pixels, circular **Image type**: png, with transparent background **File size limit:** 24 MB

News & Media

News Releases

The News Releases page is set up as a view to show the local news releases that have been added for this unit as well as shared news releases the unit has allowed on their site. Releases are displayed from most recent to oldest. Do not change anything on this main page.



Adding a New Release

You may add unlimited news releases to your unit website. Unit content editors can add, edit, or delete news releases and approve shared news releases for their unit.



- 1. Go to your unit homepage and select **Group Content**.
- 2. Click Add new content.
- 3. Select News Release from the list of options.
- **4. Title**: Add a title for your news release. This is a required field that is the release headline. News release headlines are lowercase except for proper nouns. Example: Addressing racial injustice and disparities focus of new Illinois 4-H initiative.
- 5. Custom banner image, banner image library, and summary: Leave these sections blank.

Volunteers help youth feel welcomed, en	mpowered in 4-H programming
Banner Image	
– None – 🛛 🔻	
Custom Banner Image	
Choose File No file chosen	
One file only. 24 MB limit.	
Allowed types: png gif jpg jpeg.	
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Adding a News Release cont.

- 6. Body: Add the content of your news release. If text is copied from another document, you MUST highlight the text and select the Remove Format (Tx) button in the toolbar. The prompt asking you if you'd like to remove formatting does not currently work. Refer to the best practices guide for requirements about titles, datelines, writer/source, and About Extension information.
 Photos: A relevant photo, such as the 4-H club that won an award or a photo of a past program for a release announcing a reoffering of that program, can be added in the body section with a caption. Refer to the Uploading a Photo page in the How to Manage Content section of this guide for instructions.
- **7. Date Published**: This is a required field. Enter the date you want the release to go live. You can schedule a release to post at a future date.
- 8. Keywords: Include 2-6 appropriate keywords.
- **9. Share with Group:** This tool allows you to share your release with up to four neighboring units. Select the units and notify them of the share. If you need to share the unit with more than four other units, the event is considered of regional or statewide interest. Contact the state communications team at go.illinois.edu/marketingrequest for support.
- 10. Save as: You may save as a Draft or Published article.

For information on approving shared news releases,

11. Review your edits, make changes as needed.

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Heading / Paragraph - := := := := := := := := := := := := :=	🚊 🚊 📰 🖪 🖸 Source 🗐 🛛 A11yFirst Help 🗸
→ ← ※ 1 (a) (b) (b) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	ter Style - $I_{\mathbf{x}}$ and \mathfrak{m} and \mathfrak{m}
URBANA, III. – For many teens, deciding where want to study is challenging. Some may even be	
Illinois 4-H makes college and career exploration conference with University of Illinois faculty when committing to one path.	n easier for teens in the state by hosting a five-day re youth can explore fields of study before
The long-standing conference will be virtual for 2 <u>Summer Academies</u> is getting a redesign to prov opportunity to explore future careers while worki	
University of Illinois Extension, the parent organi teens to campus to work in different academic fir graduate students. This year, teens will get a lot a virtual format.	
"This is such a powerful experience for teens the format this year," said Cindy Ogwal, Extension 4 by the response and innovation we received fror exciting new additions to the academics, and I the experience the conference can still provide ever	-H youth development specialist. "I was so excited in the campus departments. We have some hink teens will be excited by the hands-on
Text format Basic HTML 🔻	About text formats
Text format Basic HTML V	About text formats





Blogs

Each unit can own and manage multiple local blogs. Across the state Extension website, blogs are some of our most shared content and they collectively account for a large percentage of website traffic.

To start a new blog, please submit a marketing request form at <u>go.illinois.edu/MarketingRequest</u> to have a preliminary conversation about your needs and goals. All new blogs must be created by someone on the IT, Web, or Communications teams before being turned over to a unit to manage. Items to consider include: target audience, blog title and description, posting frequency, who will be the writers and content editors.



Adding a Blog Post

All content editors who have been granted permission to edit a blog may create new blog posts. Only those who upload a blog can make edits to it. If your role requires you write, edit, or post blog content on behalf of yourself or others in your unit, you will need to request proper access from the IT Team before starting.



Know How, Know More

Winter Care for Backyard Chickens

Winter begins challenges to the small flock chicken owner.

Group Content

Type

- Any -

Edit

Group Content

Home » Know How, Know More

+ Add existing content

View

View

Published status

- Any -

Apply

Before adding a blog, refer to the best practices guide on the <u>CommIT website</u>.

Shared Content

Edit

+ Add new content

Menus

Delete

Read More

Adding a new blog post

- 1. Navigate to the landing page of the blog. If you have the proper permissions, you will see tabs labeled View, Group Content, Edit, Shared Content, and Menus.
- 2. Click on the Group Content tab.
- 3. Click on the blue +Add new content button.
- **4. Title**: Give your blog a short, descriptive title. .Use sentence case and active verbs. Examples: What should I look for when I rent an

apartment?; Great Groundhogs: Get to know Illinois' burrowing hibernator.

i Refer to the training on Search Engine Optimization training for more information about strong titles at <u>extension.illinois.edu/commit/seo</u>

5. Main Article Image: Not required, but strongly encouraged. When posting a blog to social media, this

image will automatically be pulled in by some platforms, such as Facebook. The image will appear between the title and the body of your post. Add Alt Text.

Image size: 730x400 pixels Image types: png, gif, jpg, jpeg File size limit: 24 MB



6. Body: Add the content for your post in the here and adjust the formatting. If text is copied from another document, you MUST highlight the text and hit the **Remove Format** (Tx) button in the toolbar. The prompt asking you if you'd like to remove formatting does not currently work. Add formatting such as bullets, headings, embedded links, or additional images using the toolbar. Remove any extra returns.

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For more about how formatting assists Search Engine Optimization, view the guide at <u>extension.illinois.edu/commit/seo</u>

Keywords: Include 2-6 appropriate keywords.

- 7. Social Media Title and Social Media Description: Leave blank.
- 8. **Posted By:** Add the author or authors.
- 9. **Posted On**: Select the date the blog will be dated as. Currently, hitting Publish on a blog with a future Posted On date publishes the blog immediately. Keep the blog in draft format until you want it to go live then publish.
- 10. Save As: Change status from Draft to Published. Click Save. Review your edits, make changes as needed.

Contact Contact Page

The Contact page is the primary hub for all of the information a site visitor might need to contact your office. Units are encouraged to keep the content on this page close to its original state to be consistent across the state.

A significant part of the Contact page is a web form. This form is standardized across all units. When a site visitor completes this form, the information goes to two places.

- 1. The Unit email: The unit will receive a copy of the completed form via email. This will be sent to the primary email address on file for the unit. It is the responsibility of the person who manages that email account to forward the completed form to the person on staff who is most likely to be able to answer any questions posed in the email.
- 2. A Drupal database: Drupal also saves this information in a database that logs all contacts. If you would like to receive a download of the inquiries saved in your unit's database, email ExtensionIT-Help@illinois.edu with your request.

Editing the Contact Email Form

- 1. Navigate to your unit's homepage.
- 2. Select Edit from the available tabs.
- 3. Expand the section for Form To and CC Emails.
- 4. These fields dictate what email in your unit receives copies of emails from the unit's Contact form and the Volunteer form. Update the **To email** and **CC email** fields as needed.

Your name *	
Your email *	
Subject *	
Message *	
Phone Number	+1 201-555-0123
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Solve this simple ma	ath problem and enter the result. E.g. for
SEND MESSAG	E

Contact F	orm To		
uie-jsw@	pillinois.edu		
Contact F	orm CC		
	itact Form T	o Email	
	Pillinois.edu		
Basic Cor	itact Form C	C Email	
Basic Vol	unteer Form	Email CC	

Updating Addresses

Unit address, phone, and email details as well as information about hours of operation are stored in the Contact section on the Find Our Office page. This page should be updated if office hours change or if an office moves.

This page also shows a Google Map to each office location. This page uses Google Maps to provide a view of the neighborhood with one-click access to turn-by-turn directions available.

Update Office Maps and Addresses

If an unit office is changing locations, the map section needs to be updated. When you update the address, the corresponding map on the page will also update.

- 1. Navigate to your unit's **Find Our Office** page in the Contact section.
- 2. Choose Edit.
- 3. On the next screen, update any of the address fields, as needed. These are the fields that will tell Google Maps how to map your address.
- 4. You must also update the information in the Basic Text Box, as this information is presented below the map.
- 5. Click **Save** at the bottom of the page.
- 6. Review your edits, make changes as needed.





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Use this to center the map on an address.		
Country		
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Street address		
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Highland Community College, Bldg R		
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Highland Community College, Bldg R 2998 W Pearl City Rd Freeport, IL 61032 Phone: <u>815-235-4125</u> FAX: <u>815-232-9006</u> Email: <u>uie-jsw@illinois.edu</u> Hours: Monday - Friday 8 am to 4:30 pm		

How to Manage Content Approving Shared Content

The state website and units are able to share events and media releases with other unit websites. The recipient of the share must accept the shared content on their own site before it shows up. Review the "shared content" section of your website periodically to approve items shared with you. You will not be able to edit shared content. If you notice any mistakes, contact the person noted as the source or the state communications team to make the corrections.

- 1. From your homepage, select the **Shared Content** tab to see a list of available shared content.
- 2. Click the blue **Share to Unit** button for any items you want to appear on your site.
- 3. Click Yes to verify you want to share this content.
- 4. Select Back to Shared Content List.
- 5. If the added content later needs to be removed from your local site, select **Unshare from this Unit** on the shared content tab.
- 6. If you don't want a piece of shared content to appear on your list, click the gray Remove from list button.

Problems and Solutions in Agriculture Virtual Workshop	event	Serving Livingston, McLean and Woodford Counties	pending	admin	+ Share to Unit + Remove from list
Parliamentary Procedure Virtual Workshop	event	Serving Livingston, McLean and Woodford Counties	pending	admin	+ Share to Unit + Remove from list
Phishing in 2020 Virtual Workshop	event	Serving Livingston, McLean and Woodford Counties	pending	admin	+ Share to Unit + Remove from list
Controlling crab grass can be a summer-long task	news release	global	pending	admin	+ Share to Unit + Remove from list
Emergence of downy mildew threatens Illinois basil crop	news release	global	shared	admin	+ Unshare from this Unit
Choosing the right grass seed for a thriving lawn	news release	global	shared	admin	+ Unshare from this Unit
		-		admin	+ Unshare from this Unit
Face your older years with health, happiness, confidence	news release	global	shared	aumm	+ Onshare Hom this Unit

Adding Page Sections

Once a page is built, you must add sections to add content. You can add one of several predefined types of page elements to any page. The drop down menu at the bottom of a page shows the types of sections that can be added.



The most common sections you will use are: basic text, staff list, tabbed section, information slider. If you want information on using the other elements, contact the state communications team.



Serving Logan, Menard a

Delete

Shared Content

Group Content

View

Edit

Section Styles

When adding a section, note that you can control some styling elements.

The best options are: Section Styles - Straight, Background Color - White, and Lefthand Flag - No.

Gray is also an option for the background color.

Adding and Editing a Basic Text section

Most content on the site will be contained within a basic text box. It is the most common type of element.

- 1. Navigate to the page that you want to edit.
- 2. Select **Edit** from the listed tabs.
- 3. To add a basic text box, select it from the drop down menu at the bottom. It will automatically load the element.
- 4. In the text box, you can paste, edit, write and format text. You can also upload photos or PDFs.
- 5. The editing toolbar will be similar to the editing tools in a Word document.
- 6. If you are pasting in text from another document, always strip the formatting. This is a two-step process.

1) When pasting in content, the system will ask if you want to remove formating. You can click OK, but it does not currently work.

2) Highlight all of the content to select it and select the remove formating (Tx) button in the toolbar.

- 7. Select **Save** at the bottom of the page to publish.
- 8. Review your edits, make changes as needed.

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Uploading a PDF

You can only upload one PDF at a time and PDF is the only document file type allowed.

- Before you upload a PDF, give the file a unit specific name that is also relevant to the public. The name becomes the URL. Example: 2018JSWExtensionImpactReport.
- 2. To upload a PDF, you will need a basic text section. If you need to add a PDF to a different section, an information slider for example, upload the PDF using the following process and copy the link.
- 3. Place your cursor in the text box. Click on the **File Browser** icon in the tool bar.



- 4. On the next screen, click on the **Select Files** button. Select the file you want to upload.
- 5. The file will automatically upload. If the file is more than 12 MG, it will not upload and you will need to reduce the size.
- 6. Once uploaded, hit Select Entities.
- 7. Hit the **X** in the right corner to exit the Embed File box.
- 8. Highlight the text you want to contain the link. From the tool bar, select the **Link** icon that looks like a piece of paper.

See the new copyright guidelines



- In the window that opens, select File for the link type. Begin typing the exact name of the file you uploaded (using _ for any spaces). Continue typing until the specific file you uploaded appears. Select it.
- 10. Select the file and hit Save.
- 11. The text should now be linked. Include (File Type) after the link for accessibility. Example: <u>Training Guide</u> (pdf).

Replace an Uploaded PDF

If you want to replace a previously uploaded file with the exact same file name, contact the state Communications Team.

Access an Uploaded PDF

- 1. Click on the File Browser icon from a basic text section .
- 1. Click the blue **Files Listing** text.
- 2. Search for the file using the document name.
- 3. Follow same steps as above to place the file.







Uploading a Photo

These are the steps for uploading a photo in a basic text box or a news release. There is a different process for sliders and the main blog images covered in those sections of this guide. You can only upload one photo at a time.

Image size: n/a Image types: png, gif, jpg, jpeg File size limit: 12 MB

1. To upload an image, you will need a basic text section.

4. On the next screen, click Select Files. Navigate

- Place your cursor in the text box.
 Click on the File Browser icon.
- to the file you want to upload and select it.
 5. The file will upload. If the image is larger than 12 MB, it will not upload and you will need to reduce the size.
- 6. Hit Select Entries.
- 7. Scroll down to click the button that says Use Selected.
- 8. From the Display As drop down menu, select Image.
- Select the Image Style. This will almost always be large. If you leave this on None, the page will default to the file's original size, which will likely be too large.
- 10. Fill out the Alt Text.

Refer to Key Terms for more about Alt Text

- 11. Select the alignment. When placing in a box with text, the best practice is to align the photo right to not disrupt the text flow.
 Embed file
- 12. Add text indicating the image's source and caption. Example: Photographer Jane Smith. Amur bush honeysuckle is an aggressive invasive shrub that is harmful for Illinois forests.
- 13. Select **Embed** and the image will upload to the text box.
- 14. Hovering over the image will display a cursor you can use to move the image around.
- 15. Double click the image to change its size, add a caption, etc.
- 16. Click Save

Sectio	n Title									
Text										
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Image
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Nothing 🔻
Alternate text *
A brief detailed description of the image
This text will be used by screen readers, search engines, or when the image cannot be loaded.
Title
The title is used as a tool tip when the user hovers the mouse over the image.
Align
○ None ○ Left ○ Center ● Right
Cantion
Back Embed

Adding an Information Slider section

Information Sliders can be used to highlight programs, events, and resources. This is a great place to showcase seasonal resources or to highlight quick information in a highly visual format for your audience to easily find.

Adding an Information Slider Section

- 1. Navigate to the page on your unit website that you want to edit.
- 2. Select Edit from the tabs listed on the page.
- 3. Scroll to the bottom of the page, select **Information Slider** from the drop down menu and it will automatically load the element.



For instructions on adding content to an Information Slider, refer to the Homepage Information Slider section of this manual on Page 10.

Design Options with Information Sliders

Information Sliders can be used to build two additional types of displays on program pages: Circular and Stacked. Images in the same slider should always be the same dimension. Never put circular and rectangular images together.



Circular: Images are uploaded as 200x200 pngs with a transparent background. These sliders should feature "evergreen" content that rarely needs to be changed.

Stacked: Images are the traditional 200x300 dimension, but two or three stationary sliders are stacked on top of each other to give the impression that it is one collection.



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Adding and Editing a Tabbed Section

A Tabbed Section is similar to a Side-by-Side section. It is designed to allow you to concisely present a collection of information. A major difference between the Side-by-Side and Tabbed Sections is that the Tabbed Section shows the highlighted section and not all three at the same time.

In a Tabbed Section, you can create up to three sections, each of which can contain text and links to external pieces of information. In a Tabbed Section, you may only view one content section at a time. Users must click on the names of the other section to reveal the information stored in that section.

DeWitt County Macon County Piatt County	
The Master Gardener program in DeWitt grew by 93 percent from 2016 to 2018 and is still growir Volunteers work with Extension staff to identify areas they wish to apply their knowledge in thei communities from pocket gardens to youth programs.	0
8425 Katie Road	
Clinton, IL 61727	
217-935-5764	
uie-dmp@illinois.edu	

Create the Tabbed Section

- 1. Navigate to the page where you want to add the Tabbed Section.
- 2. Select Edit at the top of the page you would like to add a Tabbed Section to.
- 3. Scroll to the bottom of the page and select the drop-down arrow next to Add Basic Text.
- 4. Select Add Tabbed Section.

	Remove
Section	
No faragraph addeo yet	
Add Basic Text to Section	
Add View	
Add Basic Text - to Section	

Create Tabs inside the Tabbed Section

- 5. To add a section, select **Add Basic Text**. There are two Add Basic Text buttons. Select the one immediately underneath Tabbed Section.
- 6. After you add a Basic Text section, type in the Section Title. This will appear as the tab title such as "DeWitt County" in the example above. Keep the headings short.
- 7. Add content to the text box.
- 8. To create another section, select **Add Basic Text** or **Add View** directly underneath the previous section. You can add 2 or 3 sections.
- 9. Rearrange the sections by clicking the arrows at the top left corner of each section and dragging the section to where you want it. To move a tab into a different order, grab the crosshairs near the section title.
- 10. Select **Save** at the bottom of the page.
- 11. Review your edits, make changes as needed.

Adding and Editing a Quick Link Section

Similar to Information Sliders, a Quick Link Section will display 3-4 linked pieces of content in a box with a blue title header. These are not used on the homepage, but can be used on subpages such as for a program area.

You will need a title, image, and link for each Quick Link item. Do not use two or fewer links as this will make the section appear incomplete.



Adding a Quick Link Section

- 1. Navigate to the page where you want to add the Quick Link Section.
- 2. Select **Edit** at the top of the page.
- 3. Scroll to the bottom of the page and select the drop-down arrow next to Add Basic Text.
- 4. Select Add Quick Link Section.
- 5. Use the crosshairs at the top left, near the section title, to drag it where it should be.

Editing a Quick Link Section

- 6. Section Title: Add an appropriate brief, 1-4 word, title. Or, leave the title blank.
- 7. Link URL: Paste the URL into this field.
- **8.** Link Text: Enter 1-4 words. This text will display capitalized. Keep to one or two lines deep for each entry.
- **9. Link Image**: Select choose file to upload a photo. The website will crop the image to a square shape.
- 10. Alternative Text: Fill out the Alt Text.

Refer to Key Terms for more about Alt Text

- 11. Add Quick Link: Select this button to create 2-3 additional Quick Link fields. Repeat steps 7-10 for each.
- 12. Section Styles: Leave as -None-
- 13. Background Color: Leave as -None-
- **14. Section Title Background Color**: Blue is the default color. Use green only for 4-H related items. Do not use black.
- 15. Select **Save** at the bottom of the page.
- 16. Review your edits, make changes as needed.

Image size: larger than 200x200 pixels **Image types**: png, gif, jpg, jpeg **File size limit:** 24 MB

	Section Styles
	Background Color
	Section Title Background Color *
	Blue
A	Orange
<u> </u>	Green
Page	Black

Inserting a Google Map

A map to each office location has already been added to your Contact Us page. A map could be useful on a subpage for an annual event, such as a Master Gardener plant sale, to show the location of the event. Our maps use Google Maps, so you'll need to work with a location that Google recognizes.

- 1. Navigate to the page where you want to add the map.
- 2. Choose Edit.
- 3. Scroll to the bottom of the page and find the drop down menu that says **Add Basic Text**. Select the arrow to the right of the label to see all of the
- the right of the label to see all of the available options. Select **Add Map**.
- 4. By default it will be placed at the bottom of the page, which is probably where it should go most of the time. If you want to move the map, grab the crosshairs beside the map section name and pull it higher or lower to rearrange the sections.
- 5. Select United States from the Country option.
- 6. Fill in all of the address fields. These are the fields that will tell Google Maps how to map your address.
- 7. Click **Save** at the bottom of the page.

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More about Staff Listings

Staff listings can be added to program areas pages. Unit staff are also responsible for adding bios to their staff listing on the website.

Adding Staff to a Program Page

In addition to the existing unit staff directory page, you can add a staff contact to the bottom of any program area page where you want to make contact information easily available. Select staff members your unit wants the public to reach out to.

- 1. Select **Add Staff List** from the drop down menu of elements.
- 2. In the white box under "staff member" start filling in the staff member's name and the field will auto populate.
- 3. Select the **Add Another Item** button to add a box for another staff member.
- 4. Select if you want the staff listing to have a white or gray background.
- 5. Click **Save** at the bottom of the page.

Adding or Updating Staff Bios

All staff members must complete a bio and have it uploaded by a local staff person to their directory listing, available at extension.illinois.edu/staff/first-lastname. Example: <u>extension.illinois.edu/staff/ken-johnson</u>.

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Before writing a staff bio, refer to the best practices guide on the <u>CommIT website</u> at extension.illinois.edu/commit/creating-your-online-biography.

- 1. Navigate to the staff listing.
- 2. Select Edit
- 3. Do not edit these fields unless there is an error or update required: Name, address, job title, address, team, unit, staff email. Examples of when these fields can be changed: when a staff person moves offices or positions, a name change after marriage.
- 4. Keywords: Add all keywords relevant to the staff person.
- 5. Bio Short: This field can remain empty.
- 6. Bio Long: Enter the text and strip the formatting. Add headings, bullets, bolded text, and links as appropriate.
- 7. Photo: Remove the old photo and upload a new one as needed.

Image size: 140x200 pixels Image type: png, gif, jpg, jpeg File size limit: 24 MB

